

Minor Eye Conditions Service During Covid19



The guidance on Covid19 is changing daily and the situation in the UK has escalated. From being told to social distance, we have now been advised by the Prime Minister to stay at home unless it is essential – such as a medical appointment.

As Optometrists who will be providing emergency eye care we fall into this bracket of emergency. What defines an emergency is open to interpretation, however at this time, the general feeling is that an emergency may include any of the following symptoms:

- Sudden blurred vision
- Sudden double vision
- Severe headaches and or eye pain
- New floaters
- Flashes of light
- Sudden loss of vision
- New red eye with discomfort
- Feeling of something in your eye that doesn't go away
- Eye injury

If you have any of the above symptoms please call

0203 859 2385

Our staff will take your contact details, your symptoms and then they will pass them on to an Optometrist who will call you to discuss further.

If possible, you might do a video call so that they can see your eyes and they may ask if you can send/email photos.

At this time, we are trying to keep everyone safe and avoid unnecessary outings, so the Optometrist may give you advice, guidance and reassurance over the phone and will only recommend an appointment at a MECS practice if they feel it is necessary.

If you do require an appointment, please do not be alarmed as the Optometrist may wear a face mask and other protective equipment which is for your safety and theirs. **Please know that we will do our utmost to look after you.**

Several of our MECS practices will be closed and or offering reduced opening hours during this time, therefore we advise that you call us first so that we can make the appropriate arrangements

At this time, please do not attend the Hospital Eye Department without an appointment, as you will not be seen.

Please listen to the advice from the Government and stay safe at this time.



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For latest updates see our website www.mecs-sel.co.uk